



DENTAL ARTS GROUP

1136 Hartford Avenue • Johnston, RI 02919

WELCOME TO DENTAL ARTS GROUP!

First and foremost, our entire staff would like to thank you for selecting our dental healthcare team. We all know that you have many choices when it comes to choosing a dentist. We pride ourselves in our ability to stay current in the technology arena with digital x-rays, intra-oral cameras, CEREC 1-day crowns, and laser cavity detection to name a few. We will strive to provide you with the best possible dental care. You will have a tour of your overall dental condition, and by the end of your first visit, we are confident that you will believe you made the right choice in choosing our dental office.

At your initial visit in our practice, we completed a comprehensive exam of your mouth. This exam included a full series of x-rays, intra-oral photographs, cavity detection, a periodontal and oral cancer screening. We have also completed a blood pressure check to assess your total health. We value any input you may have regarding your mouth. We do our best to make sure you leave with all your questions answered. Our goal is to lead you on your way to a healthy mouth and help you maintain this throughout your lifetime.

In this welcome packet you will have a brochure about our practice, a printout of what your insurance covers (if applicable), some information about our office policies, and a business card in case you have any questions. If you have any questions or concerns before your next visit, please feel free to contact us at 401-521-3661.

Please be sure to register online at dentalartsgroupri.com. Once registered, you will have access to view any upcoming appointments, change personal information, confirm appointments, and opt in to receive confirmation via text messages. We understand our patients have busy lives and this is just another way patients can receive and view information at their convenience. It was a pleasure of caring for you today.

Sincerely,

Dental Arts Group

Tel. 401-521-3661 | Fax 401-521-6680
info@dentalartsgroupri.com
www.dentalartsgroupri.com



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APPOINTMENTS AND SCHEDULING

Please remember that once you make an appointment, the doctor's time, treatment room, and support personnel have been reserved specifically for YOU. When we set aside this reserved appointment time for you we will consider it as committed time. If you feel that you require a reminder phone call, please request this from our staff. Your time is valuable to us. We try to stay on schedule, and most of the time, we do. We ask that you help us to do this by arriving at least 5 minutes before your appointment. In order to keep the office operating on time it may be necessary to reschedule your appointment if you are more than 15 minutes late. Despite our best intent, treatment emergencies do, on occasion, arise in our schedule causing unavoidable delays. We will apprise you of any such circumstance at the earliest possible opportunity to avoid any inconvenience for you.

DENTAL INSURANCE

Many of our patients and their families are covered by a dental insurance plan. This is a valuable way to help pay for dental care. We feel it is important for all of us, however, to understand that professional services are rendered to a person and not to an insurance company. Thus, the insurance company is responsible to the patient, and the patient is ultimately responsible to the doctor for payment.

Our staff prides itself on helping our patients maximize their benefits and we are always available for your questions. We are here to help. No question is too small for you to ask us whether it be regarding treatment, insurance or a bill. We ask that you call or come by anytime you have a question.

FINANCIAL MATTERS

It is most important to us that every patient is completely informed not only of the treatment to be rendered in our office, but also of the financial investment of that treatment. The fee necessary to complete a particular treatment plan is based on an estimate derived from your examination. Should additional unforeseen problems arise as treatment progresses, this estimate may have to be revised. You will be consulted and informed before any unexpected treatment is undertaken. For patients with limited (1-2 visits) treatment, it will be expected that payment be made in full on the day of service. Please advise our staff if financial arrangements are necessary. Long term financing is available to our patients through other lenders. For your convenience the following methods of payment are available in our office: cash, personal checks, American Express, Visa, Master Card, Discover Card and Care Credit. Don't forget that employer sponsored healthcare savings accounts can be used for dental work as well!



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OUR HYGIENE DEPARTMENT

In our office, your periodontal health is of the utmost importance. The long-term condition of your teeth and any restorative treatment depends on stable, healthy gums and supporting bone. Periodontal (gum) disease is the leading cause of tooth loss in this country. Each patient's periodontal diagnosis is unique and we believe strongly in the design and implementation of a program that will most effectively address those individuals' needs.

Your first hygiene visit will consist of a periodontal history and evaluation in which the health and positioning of your gums are determined and recorded. This evaluation combined with your full mouth series of x-rays and other specific tests provides us with the information necessary to make an accurate diagnosis. Also, at this visit, your home care habits will be assessed and discussed and modifications may be suggested. Finally, an initial prophylaxis (cleaning) may be accomplished. Depending on the results of your periodontal evaluation and the amount of calculus (tartar) and stain accumulated, this may be the only hygiene appointment necessary. However, additional hygiene treatments or even a referral to a Periodontist (specialist in gum problems) may be required to get you healthy. A financial estimate will be given for these extended treatment plans.

Your doctor and hygienist will discuss your diagnosis, prognosis, and periodontal treatment plan with you. They will make a recommendation for the frequency of your subsequent hygiene maintenance visits. This may range from a two-month interval to even one year. Again, this is tailored to your individual needs and may be altered at future visits depending on your progress or then current condition. It is important to make this next appointment before you leave in order to ensure continuity of care.

All these recommendations are made in order to help you achieve your optimum periodontal health, so that you may enjoy your teeth for a lifetime. We realize that many of our patients are covered by insurance plans that place limitations on the amount and frequency of dental care. We, however, care most about YOU and our first consideration has to be what is best for you. We do, therefore, recommend treatment without regard to insurance coverage. If this raises a financial concern to you, please advise us so that financial arrangements may be discussed before treatment is rendered. As noted, we place great emphasis on prevention and our highly qualified staff takes pride in providing the best available care. We will gladly answer any questions you may have!